

HALTLOCK

TERMS AND CONDITIONS

Terms and Conditions (Updated: 2025-02-24)

By using the HaltLock service, you agree to the Terms and Conditions of the service.

The full Terms and Conditions can be found on our Website, which may be updated from time to time: www.haltlock.com

- You must ensure that the HaltLock device is always in working order, and that you contact HaltLock if the device or service is not operating as required.
- The responsibility of locking the device to safeguard your vehicle from theft remains the responsibility of the owner or driver of the vehicle. Locking the vehicle can be done with the button on the dashboard or with the bluetooth remote control.
- The device and service are dependent on network connectivity and GPS signal. HaltLock cannot take responsibility if an event occurs and there is no network or GPS signal, or if the signal is jammed by a signal jammer.
- Your subscription account must always be in good standing, as HaltLock reserves the right to discontinue the service if the account is not paid in full and on time.
- You must always ensure that your data is up to date and relevant.
- Always ensure that your account is protected with a good password or passphrase, and you do not reuse passwords for multiple accounts.
- HaltLock provides emergency and 24-hour services through a 3rd Party service provider as part of the service provided. This service is however limited to the first 3 hours of assistance. If additional services are required after the period has expired, it will be for your account, and between yourself and the 3rd Party Service Provider.
- There are specific indemnity provisions, as well as limitation of liability provisions, contained in HaltLock's full Terms and Conditions, which you must ensure you fully understand.
- HaltLock will process all personal information in accordance with its Privacy Policy, and in terms of the Protection of Personal Information Act No. 4 of 2013 (POPIA).
- It is specifically recorded that the HaltLock patent is owned by Hardcore Automotive Locking Technologies (Pty) Ltd ("Hardcore").
- As such, and in terms of HaltLock's agreement with Hardcore, any and all data generated by the unit installed on your vehicle is owned by Hardcore.
- As such, you specifically acknowledge that Hardcore owns all the data generated by the unit installed on your vehicle, as operated by the services offered by HaltLock, which data will be processed strictly in accordance with HaltLock's Privacy Policy, the subscription agreement, and POPIA. Furthermore, such data can be sold to your insurance company or related entities.
- HaltLock will naturally ensure that your personal information is protected through respective agreements entered into between your insurance company and HaltLock.